

Quality and Environmental Policy

Customer Satisfaction

We maintain a cooperative relationship with our customers whereby we consistently focus on customer needs across all areas. Through differentiation, we inspire the customer by providing smart solutions which make an invaluable contribution to their success.

Excellent Processes

Customer orientation is always the focus of our processes. Through the use of standardised processes, we ensure that all employees find them easy to use. At the same time, we use agile procedures in project management that enable us to guarantee even greater customer orientation. We regard the constant scrutiny of our processes and methods as essential for us to be able to continue to deliver excellence.

Quality

We consistently adhere to a zero-defect strategy in our processes, products and services in order to meet customer expectations. We regard customer feedback as an opportunity for improvement.

Innovation and Technology

Through the provision of innovative solutions and the development of a comprehensive understanding of systems and applications, we ensure further added value for our customers whilst also expanding our position as a market leader. In this way, we guarantee our customers a long-term partnership in respect of innovations.

Employees

Our employees are considered to be the decisive factor in our ability to deliver quality and therefore represent our most valuable asset. In their efforts to shape our company in both a sustainable and distinctive way and to achieve a high-level of performance, our employees are supported by the Seitz values that express our family-based corporate culture.

The implementation of occupational health and safety measures and requirements are of course of paramount importance to us.

Management

Our managers are regarded as role models for their employees. Being able to set an example of the Seitz values whilst leading in a manner that is based on management principles, collectively form the framework of our understanding of leadership. Leadership is built on communication, appreciation and common goals.

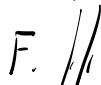
Environmental Protection

During the development and manufacture of our products, sustainable and careful use of resources is of the utmost importance. We act in an eco-efficient manner and further improve our processes with a view to reducing emissions to the lowest level achievable. We have clearly defined goals that are constantly reviewed and developed in order to form the basis for continuous improvement.

Product Safety

We provide our customers with the assurance and knowledge that our solutions will work reliably in respect of their safety and functionally critical applications.

Wetzikon, 23.08.2022



Fabian Seitz
CEO